

## How to file a noise complaint with the police or other authorities

Your name, address, and contact details

The name, address, and contact details of the person making the noise

Specify where the noise is coming from and noise type

When the noise disturbance occurred, for how long, and how often.

You can document your complaint with a time log with the times of day and how frequently the disturbance occurs

If available, provide a noise report; the report carried out according to BS 4142:2019

Give details about what actions you took before filing the complaint and what the result was.

The authorities must give you the file number of the report:

The report is evidence that a complaint was registered.

You can also ask to add or subtract details in the file.

After filing your complaint, the relevant body/authority will have to investigate the matter and inform you

The first step will probably be a caution.

If the said person does not stop the noise nuisance, he could be fined or taken to court.

Extracts from noise regulation:

Code of Police Laws: Article 41 – Loud from amplified music, loud voices or other loud noise

Code of Police Laws : Article 153 – Nuisance from animals

Criminal Code: Article: 338- Disturb the repose of inhabitants during the night

Malta Tourism Authority - Permits for playing amplified music:

Premises must be soundproof ; noise must not cause nuisance to residents.

### **S.L. 441.08 – Business hours Regulations**

6.4(a) The playing of music by whatever means inside commercial premises ***when the licensees/operators are not licenced to play amplified music*** shall stop by 11 p.m. & between 1 & 4 p.m.

6.4(d) the establishments licenced to open for business from 1 a.m. to 4 a.m. shall not cause annoyance or inconvenience to neighbours by any sound from inside or outside of the establishments.

6.5 Remedial action by the police for the breach of the regulation: Immediate closure of premises for 12hrs or closure of the premises and cessation of any commercial activity for not more than 30 days

### **Trading Licence - PART II - Second Schedule –**

*Conditions For Carrying Out a Commercial Activity must not:*

2.1 cause annoyance to neighbours;

2.4 cause annoyance by way of noise.

9. No commercial activity located in an urban area can generate noise that can be heard from outside the premises that causes annoyance and disturbance to neighbours by playing of music by live bands or amplified music or other means between the hours of 11.00 p.m. and 9 a.m.

# Sample – Noise report



## Measurement Summary Report

<b>Name</b>	70	<b>Person</b>		<b>Place</b>		<b>Project</b>	
<b>Time</b>	06/08/2022 21:52:40			610 Court Avenue		Ambient nuisance -	
<b>Duration</b>	01:03:48			App 2/4			
<b>Instrument</b>	G080702, CR:171A						

### Calibration

<b>Before</b>	06/08/2022	Offset	-0.49	<b>After</b>	06/08/2022	Offset	-0.64
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Basic Values		Statistical Levels (Ln)	
L <sub>Aeq</sub>	67.1 dB	LAF1	74.1 dB
L <sub>AE</sub>	102.9 dB	LAF5	70.5 dB
L <sub>AFMax</sub>	91.8 dB	LAF10	69.3 dB
		LAF50	65.3 dB
		LAF90	60.9 dB
		LAF95	59.2 dB
		LAF99	54.5 dB



