

## How to file a report

It is better, whenever possible to solve nuisance issues unofficially, and use the official approach as a last resort.

Prepare a concise statement of what is causing the noise nuisance:

- Type of Noise;
- Time of occurrence; frequency - daily / weekly etc.
- Do your neighbours complain of the same nuisance;
- Personal details of the perpetrator , including phone No.
- Personal or family ailment certificate
- If you had approached the perpetrator

When you call at the police station be calm and collected. Do not make your case more difficult by being aggressive towards the police. Remember the police have to cope with several other duties including other complaints.

- The report is filed on the computer as a soft copy and the police must give you the report file number.
- Ask the police to inform you of the progress.

The police, most probably would advise you that the perpetrator must be taken to court. This would be at your desecration, if after the police had investigated the nuisance and the resultant activity is still bothering you. Important- **The report is valid for a three month period.**

1. The procedure for nuisance complaints are as follows ;
2. The police must first check the complaint veracity,
3. if there is a nuisance the Police must do their duty to stop that nuisance.
4. If they fail than an Police Inspector have to intervene to resolve the issue.
5. If that also fails than the police will take the perpetrator to court and call you as a witness.

**Laws & Regulations:** available at the library page.

### Laws:

Code of Police Law

Criminal Law

### Regulations:

Catering Establishment Regulations

Environmental Management

Construction Site Regulations